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AI trainer in 10 languages for hotel and restaurant staff

Hospitality Academy's AI trainer answers hotel and restaurant staff in ten languages. Courses are taught in English and Turkish.

London, 20 November 2026. Hospitality Academy, the online hospitality academy operated by London based BIL ENTERPRISES LTD, provides hotel and restaurant staff with an AI trainer that answers in ten languages. Courses are taught in English and Turkish, while the trainer can respond in English, Turkish, Spanish, French, German, Arabic, Russian, Brazilian Portuguese, Italian and Polish.

Ten languages for learner questions

The distinction between course teaching and trainer support is clear: course lessons are taught in English and Turkish. The AI trainer answers learners in ten languages, allowing staff to ask questions about their studies in English, Turkish, Spanish, French, German, Arabic, Russian, Brazilian Portuguese, Italian or Polish.

Practice alongside the lessons

The trainer supports learners with questions about their course and with practice based on hospitality situations. It forms part of the academy's AI supported teaching approach. The academy explains where AI is used, while assessments and academy certificates are issued under its own rules.

Free first lesson and verifiable certificate

The first lesson of every course is free. Learners who pass the final assessment receive a BIL ENTERPRISES Professional Academy Certificate with a unique certificate number and QR code. Anyone can check a valid certificate at hospitalityacademy.online/verify. Academy certificates are not regulated qualifications.

Press information

Course information, approved facts, leadership biographies, portraits and brand files are available from the Hospitality Academy press office at hospitalityacademy.online/press.

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